

Certified Bone Densitometry Technologist CBDT® Candidate Handbook

Computer-based exams at PSI locations worldwide



Certified Bone Densitometry Technologist Certification Program

The Certified Bone Densitometry Technologist credentialing program is governed by the ISCD Certification Council

Sharon Wartenbee, RT(R)(BD), FASRT, CBDT 4/2024 – 4/2027

Committee Chair

Avera Medical Group McGreevy Sioux Falls, SD

Medical Imaging Technologist wartenbee@sio.midco.net

Jeanne F Nichols, PhD, CBDT, Vice Chair 5/2020 - 5/2026

Committee Vice Chair

University of California San Diego San Diego, CA (USA)

Director of Research j6nichols@ucsd.edu

Monique Carroll, RT, CBDT 5/2020 - 5/2027

Voting Member

VCU Health System Women's Health Henrico, VA (USA) Bone Mineral Density Tech Clinical Research Coordinator

monique.carroll@vcuhealth.org

Matthew R Vickery, MD, CCD 5/2020 - 5/2027

Voting Member

The Medical College of Wisconsin Hales Corner, WI (USA)

Assistant Professor mvickery@mcw.edu

Lisa Francis, MD, CCD 1/2020 - 5/2027

Voting Member

Marshfield Clinic Marshfield, WI (USA)

Rheumatologist Ifrancis42@hotmail.com

Patrick Cacchio, PA-C, CCD 5/2020 - 5/2027

Voting Member

Duke University Roughmont, NC (USA)

Endocrinology

Patrick.cacchio@duke.edu

Legerthian Cummings AAS, RT, CBDT 1/2020 - 5/2027

Voting Member

GW Medical Faculty Associates Lanham, MD (USA)

Radiologic Technologist lcummings@mfa.gwu.edu

Peter Wilcox, DNP, CCD 5/2020 - 5/2026

Voting Member

The Doctors Clinic Silverdale, WA (USA)

Endocrinology

Petergw10@gmail.com

Gretta J. Borchardt, CBDT BS 3/2023 - 2/2026

Voting Member

University of Wisconsin Osteoporosis Research Madison, WI

(USA)

Senior Research Specialist gborchardt@wisc.edu

Susan E Lyons, BS, RT(R), CBDT 4/2024 - 4/2027

Voting Member

Clario Inc. Princeton, NJ Medical Imaging Technologist

ssteisk43@gmail.com

Orhan K Oz, MD, PhD, CCD, 5/2020 - 5/2026

Voting Member

UT Southwestern Medical Ctr Dallas, TX (USA)

Professor

orhan.oz@utsouthwestern.edu

Alisara Wongsuttilert, MD, CCD 4/2024 - 4/2027

Voting Member Nuclear Physician alisara@go.buu.ac.th

Patricia A FitzGerald, MLS, MPM 4/2024 – 4/2027

Voting Member

Certification Council Public Member

pfitzgerald99a@gmail.com

Marjorie D Sawyer, BS, RT(R)(BD), CBDT 4/2024 – 4/2027

Voting Member

xraymardi@comcast.net

Mary Saier

Non-Voting Member

ISCD

Assistant Executive Director

msaier@iscd.org

Peter Brown

Non-Voting Member

ISCD

Executive Director pbrown@iscd.org

Angela Man-Wei Cheung, MD, PhD, FRCPC, CCD

Non-Voting Member

ISCD President

angela.cheung@uhn.ca

Certification Council Mission

The ISCD Certification Council serves to establish skeletal health assessment skills in bone densitometry by promoting best practice standards, competent evaluation, and continued professional development in bone densitometry. The certification process recognizes attainment of the highest standard of achievement and professional excellence in the field of bone densitometry for clinicians and technologists.

Introduction

Congratulations on your decision to earn an International Society for Clinical Densitometry (ISCD) CBDT® Credential. We commend your commitment to your career and the bone density profession. This guide includes information about:

- Eligibility qualification
- Guidelines for applying for and scheduling examination
- What to expect at the test center
- What to expect after completing the examination

About the ISCD

The International Society for Clinical Densitometry is a multidisciplinary, nonprofit organization that provides a central resource for several scientific disciplines with an interest in the assessment of skeletal health. The Society was founded in June 1993 as the result of a meeting of a group who recognized the need to bring disciplines together for this single purpose. The Society was the first of its kind worldwide. To further enhance the care and diagnosis of metabolic bone disease, the Society formed a Certification Council to develop and administer a certification program.

The CBDT® Credential

The Certified Bone Densitometry Technologist (CBDT®), accredited by the National Commission for Certifying Agencies (NCCA), is a professional certification developed to recognize technologists who have demonstrated entry-level knowledge and skill to perform competent central bone density scans for various settings and professional disciplines such as clinic/imaging centers, hospitals, physician offices, and research centers throughout the world. The (CBDT®) credential is a prestigious indicator to consumers, health care professionals, employers, and the public at large that the technologist has proficiency in the bone densitometry field. CBDT® has been developed in response to state regulatory agencies and third-party payors requiring certification programs to be accredited before they will accept them as meeting their requirements. The CBDT® is an accredited program that meets NCCA standards. Successful candidates can use the designation CBDT® after their names. Successful completion of the CBDT® examination qualifies candidates to receive professional designation, which is valid for five years.

ISCD Exam Development Process

ISCD certification exams are valid and reliable instruments that measure the competency of minimally qualified potential certificants against a codified and relevant body of ISCD competencies (also referred to as knowledge, skills, and abilities). The subject matter represented by these competencies is further segmented across specific roles and disciplines throughout the DXA profession as a whole by the experience necessary for successful job performance, as exemplified by the respective ISCD certification.

About ISCD Exam Development Committees

ISCD Exam Development Sub-Committees are composed of experienced, credential-specific subject matter experts, representing ISCD leaders, medical professionals, and relevant industry members. Exam development committees are responsible for the specific oversight and performance of their respective credential's certification examination. Exam development committees' responsibilities include recurring review of content relevancy, both item-level and examination-level performance data and expertise with respect to establishing the cut score for their respective certification examinations.

Job Analysis

The job analysis process ensures quality control of the relevancy, currency and validity of the competencies assessed by each certification examination. ISCD plans for and conducts comprehensive job analyses according to the rate and number of changes taking place within a given certification examination, which is every 3 to 5 years. Consistent with best practices, the task of job analysis assesses the criticality of current practices, skills, tasks, and responsibilities, with respect to the importance and frequency of job performance. The results of the job analysis influence to what extent the competencies are revised for each certification examination.

Examination Blueprints and Specifications

The job analysis serves as the foundation for the examination blueprint. First, the individual competencies are grouped into domains that represent specific and similar areas of content. Next, the percentage weighing of each content domain is determined, in part, through the individual competency statement criticality scores, considered collectively, within each domain. This weighting of domains relative to one another allows the ISCD to determine how much, or to what extent, each domain is assessed (both by the number and difficulty of test items), relative to the other domains. For example, domains with competencies with higher criticality scores (that is more important and/or more frequently performed) typically represent a larger percentage of test items than those domains with lower criticality scores for their respective competencies.

The examination specifications are typically established or revised at the same time as the development of the examination blueprint. The specifications usually include the total number of test items (both scored and non-scored), test item type(s), such as multiple-choice, total test duration, and scoring methodology. Passing Grade established by Cut Score Study conducted by ISCD and PSI, the test delivery vendor initiated every three to five years to identify and review the CBDT®. Scores reported are scaled scores. Candidates receive scores as pass/fail with an analysis provided for those who fail the exam. Individual scores are recalculated and diagnostics for failing candidates are generated. The scores and diagnostics are forwarded to the certification program manager and candidates are notified of the results.

Value of Certification

The ISCD establishes professional standards of excellence, which are earned through a combination of education, experience, and performance on certification exams. Following initial certification, credentials must be maintained through rigorous continuing education, ensuring the highest level of competency in patient care. Facilities that employ credentialed ISCD professionals can expect the highest level of competency. The ability to adhere to quality and standards is demonstrated through attaining certification. Certified professionals are leaders in DXA community, displaying a commitment to the industry, their colleagues, and their patients.

About Certification

Certification is a means of showing that a certified professional possesses the knowledge and skills necessary for optimal performance of his or her job. Through credentialing, employers, peers, and the public are reassured that the certified individual is both competent and well-informed in the daily and accurate administration of his or her professional duties. Certain employers require that individuals performing or interpreting DXA scans be certified to ensure high professional standards and quality patient care. Whatever the reason, credentialing makes the technologist a more attractive candidate for gainful employment and career advancement.

Nondiscrimination Policy

ISCD adheres to principles of fairness and due process and endorses the principles of equal opportunity. In administering the certification programs, ISCD does not discriminate or deny opportunities to anyone on the basis of race, color, creed, age, gender, national origin, religion, disability, marital status, parental status, ancestry, sexual orientation, military discharge status, source of income, or any other status protected by applicable law. All candidates for certification will be judged solely on the published eligibility criteria determined by the ISCD Certification Council. The ISCD examinations are offered to candidates in environments that meet the standards established by the Americans with Disabilities Act (ADA).

Certified Bone Densitometry Technologist (CBDT®)

Certified Bone Densitometry Technologist (CBDT®) is accredited by the National Commission for Certifying Agencies (NCCA) professional designation awarded to technologists who meet specified knowledge requirements measured through a standardized testing process for the interpretation of bone densitometry. Successful candidates can use the CBDT® designation after their names. This is a five-year certification. The CBDT® Exam is offered at computer-based PSI locations worldwide. The exam is comprised of 150 questions of which 125 questions are scored, and 25 questions are pre-test. Participants have three and a half hours to complete the exam.

CBDT® Eligibility Requirements

Certification is open to healthcare professionals who perform human bone densitometry scans. Candidates are required to agree to abide by the code of ethics as a part of the CBDT exam application.

Candidates must meet one of the following eligibility requirements:

- Current CBDT®, CDT®, or ARRT(BD) in good standing, and are involved in human DXA scanning
 - The CDT® credential was awarded by the International Society for Clinical Densitometry (ISCD). This was earned by passing the ISCD CDT® Examination. To be considered in "good standing" the technologist must maintain their certification through the ISCD by providing documentation of the completion of the required continuing education credits.
 - A person is certified by American Registry of Radiologic Technologists (ARRT) after meeting educational preparation standards, complying with ethics standards, and passing a certification exam. Only technologists who are currently registered— have renewed within the past year may designate themselves as ARRT Registered Technologists and use the initials "R.T." after their names. BD is a post-primary certification in Bone Densitometry. Candidates for post-primary certification must be registered by ARRT in the appropriate supporting discipline to be eligible.

OR

 Hold an Allied Health Degree, have performed at least 100 central DXA patient scans at two skeletal sites (hip, spine, or forearm), and have a minimum of three months experience performing bone density scans. This will need to be attested to by a supervisor.

OR

 Document a minimum of 12 credit hours within 12 months of applying to sit for the exam, in Musculoskeletal Health, have performed at least 100 central DXA patient scans at two skeletal sites (hip, spine or forearm), and have a minimum of three months experience performing bone density scans. This will need to be attested to by a supervisor. Please note that the 12 credit hours are not required to come from ISCD courses.

Taking the Certification examination is voluntary. ISCD strictly adheres to the eligibility requirements for certification. It is the responsibility of the candidate to comply with all procedures to establish eligibility for the examination. For questions about eligibility, please contact the ISCD at 860-259-1000 or certification@iscd.org.

Eligibility Rationale

Applicants are required to pass the written CBDT examination to demonstrate that their experience and education have resulted in a sufficient understanding of the knowledge, skills, and abilities required to provide safe and competent evidence-based densitometry services as determined by the job analysis study and represented on the examination content outline. Because there is no comparable means for assessing competence outside of the ISCD examinations, the ISCD does not grandfather candidates and requires everyone earning an ISCD credential to have successfully fulfilled all published criteria, including passing of the examination.

Each eligibility requirement has been established to ensure that individuals certified by ISCD have an acceptable level of knowledge and skill needed to demonstrate bone densitometry competency and a commitment to client and patient safety in varied settings.

Each eligibility requirement has been selected to support the purpose of the credential:

Professional Certification: Candidates have demonstrated required knowledge and skill, met bone densitometry standards by successfully completing the assessment process and are maintaining the credential through continued competence.

Education: A candidate with an Allied Health Degree is prepared to work in health care teams to make the health care system function by providing a range of diagnostic, technical, therapeutic, and direct patient care and support services.

Continuing Education: The continuing education requirement ensures that applicants have education that is specific to Musculoskeletal Health. The requirement provides assurance that the applicant's knowledge is up-to-date and documented with certificate(s) of attendance detailing twelve credit hours sufficient to represent a basic understanding of bone densitometry.

Experience: Minimal supervised practice requirements have been established for certification eligibility to address the depth and breadth of knowledge application and skill required to achieve competent bone densitometry practice. The required experience confirms that applicants have hands-on, practical field experience directly related to bone densitometry scans. This experience supports and validates the application of skills learned in the training environment.

Examination: Applicants are required to pass the written CBDT examination to demonstrate that their experience and education have resulted in a sufficient understanding of the knowledge, skills, and abilities required to provide safe and competent evidence-based densitometry services as determined by the job analysis study and represented on the examination content outline. Because there is no comparable means for assessing competence outside of the ISCD examinations, the ISCD does not grandfather candidates and requires everyone earning an ISCD credential to have successfully fulfilled all published criteria, including passing of the examination.

Ethics: ISCD certificants and candidates have the obligation to: maintain high standards of integrity and professional conduct; accept responsibility for their actions; continually seek to enhance their professional capabilities; practice with fairness and honesty; and encourage others to act in a professional manner, consistent with the certification standards and responsibilities set forth in the Code of Ethics. All candidates and certificants are required to agree and adhere to an enforceable Code of Ethics as a condition of certification.

Applying for the Exam – Submitting a Paper Application

- Application must be submitted with appropriate fee for the CBDT® exam. Incomplete
 applications will be returned unprocessed.
- Ensure the name on the application matches the name on the identification (ID) to be used for admission to the test center.
- Sign and date the attestation, candidate application statement, candidate confidentiality agreement, and code of ethics.
- Make copies for your records.
- Mail, fax, or email your completed application to certification@iscd.org.

Applying for the Exam – Online Application

- Please visit https://my.iscd.org/Certify/Certification/CBDT
- Application must be completed and appropriate fee paid for the CBDT[®] exam.
- Ensure the name on the application matches the name on the identification (ID) to be used for admission to the test center.
- Sign, date, and upload the candidate attestation.
- Read and acknowledge the candidate application statement, candidate confidentiality agreement, and code of ethics.

CBDT® Examination Fees

Professional or Full Member	\$275 USD
Community Member or Non-Member	\$425 USD

Eligibility Verification

Verification of each eligibility requirement will be conducted by certification staff as follows:

Allied Health Degree: Applicants will provide the graduation date, university and location, and conferred degree on the application. Applicants must attest to this information via signature. Certification staff verify the completion of this information on the application.

Professional Certification: Primary source verification by certification staff shall ensure certificants have demonstrated and met the standards by successfully completing the assessment process and are retaining the credential through continued competence.

DXA Experience: Applicants must have their direct supervisor attest to the hands-on experience of 100 central DXA patient scans at 2 skeletal sites. This attestation must be completed and submitted on the initial certification application. Certification staff verify the completion of this information on the application.

Experience (3 months minimum): Applicants must have their direct supervisor attest to their hands-on experience in the operation of a DXA machine, patient interaction and patient safety. This attestation must be completed and submitted on the initial certification application.

Continuing Education: Applicants must provide certificate(s) of attendance detailing twelve credit hours in the areas of Musculoskeletal Health with the initial application. Certification staff verify the inclusion and relevancy of the certificate(s) of attendance.

* Note that ISCD reserves the right to verify any information provided on the application and/or as part of the application process.

Independent Testing Agency

PSI has been contracted by ISCD to administer ISCD's certification globally. PSI delivers millions of high stakes tests every year across the globe for clients in the licensure, certification, academic admissions, regulatory, and government testing service markets. PSI centers utilize a patent-winning design, which was created specifically for high-stakes testing and offers a carefully controlled, consistent testing environment.

Scheduling The PSI Test Center Examination

After your application is approved, PSI will send the candidate an Authorization to Test (ATT) letter by email from no-reply@psiexams for those candidates with a valid email address. Candidates with an approved application will receive the ATT letter within five (5) business days. The ATT letter contains an authorization number and instructions for scheduling your appointment.

The testing appointment should be scheduled soon after receiving the ATT letter. Scheduling an appointment early increases the likelihood that the candidate can sit for the exam at his or her optimal date and time. Space at the PSI testing centers is limited, and the availability of a testing "seat" is not guaranteed. For fast and easy scheduling, PSI recommends that candidates register for their exam online. Candidates register online by accessing PSI's registration website at https://client.psiexams.com/. Online registration is available 24 hours a day.

If you chose to schedule your exam by telephone, please call +1(833) 333-4755 choose option "2", this number is answered from 7am to 9pm (Central US Time) Monday through Thursday, 7am to 7pm on Friday and 8:30am to 5pm on Saturday.

****** CANCELLING AN EXAMINATION APPOINTMENT – If you need to cancel or reschedule your examination appointment, you MUST do so at least 2 days before the scheduled examination by 4pm. If you do not, you will be considered a "No Show". You MUST contact PSI to cancel or reschedule. This can be done via their website or by phone. **A voice mail message is not an acceptable form of cancellation.

****** MISSED APPOINTMENT – Your registration will be invalid if you:

- Fail to appear for your exam appointment.
- Arrive after the examination start time.

Special Examination Arrangements

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and every reasonable accommodation will be made in meeting a candidate's needs. Applicants with disabilities or those who would otherwise have difficulty taking the examination must be pre-approved by the sponsor. Accommodations are ways of adapting an exam experience to meet the needs of people who have disabilities that may impair their exam performance. Accommodations can't change the number of questions or the content an exam covers. And they don't guarantee improved performance, a passing score, or any specific outcome. The ISCD complies with the ADA. We will provide appropriate accommodations if you demonstrate both that:

- You have an ADA-qualifying disability.
- Your disability results in substantial functional limitations that affect your daily activities as compared to most people.

When applying for the exam, candidates will need to submit supporting documentation and a personal statement describing your disability to certification@iscd.org. Approved accommodations might include additional time to complete the exam, a separate testing room, or access to snacks if you have diabetes. You won't need to request accommodations for comfort items, such as an inhaler, crutches, or eye drops. Accommodations must be appropriate to the task and setting. Special arrangements will be made for these candidates provided that an appropriate request for accommodation is submitted to ISCD with the ISCD application form.

Examination Site Closing for Emergency

If severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling +1(833) 333-4755, choose option "2". Every effort will be made to reschedule your examination at a convenient time as soon as possible.

Reporting to the Examination Site

On the day of the examination, you should arrive 30 minutes before your appointment time. This extra time is for sign-in, identification, and familiarizing you with the examination process. If you arrive late, you may not be admitted to the examination site.

Required Identification

Candidates need to provide one (1) valid, unexpired Government-issued photo ID that contains a signature.

- State issued driver's license
- State issued identification card
- Government Issued Passport
- Government Issued Military Identification Card
- Government Issued Alien Registration Card

Security Procedures

You will be provided with a soft locker to store your wallet and/or keys with you in the testing room. You will not have access to these items until after the examination is completed. The following items are not permitted in the examination room:

- All personal electronic devices, except those that are a medical necessity
- Children, guests, cellular telephones, recording devices, cameras, pagers, purses, notebooks, notebook computers, unauthorized reference or reading material, music players, calculators, or briefcases
- Personal items including watches, backpacks, pens, pencils or other writing devices, food, drinks, and good luck items
- Hats, baseball caps, or visors (with the exception of religious apparel), coats, shawls, hooded clothing, heavy jackets or overcoats.

The following security procedures will apply during the examination:

- NO talking or any other form of communication among candidates is permitted once you enter the examination area
- No smoking, eating, or drinking will be allowed at the examination site
- You may not exit the building during the examination
- NO documents or notes of any kind may be removed from the test center

Because the test room might be warm or cold, dress in layers. Keep in mind that you can't wear outerwear or hooded clothing in the test room. Instead, bring a sweater, blazer, or hoodless sweatshirt. You may wear head scarves, hair wraps, and head coverings for cultural and medical reasons only.

Expected Conduct at the Test Center

PSI staff will watch you while you're completing your exam. Both observation and a statistical analysis of your test responses can serve as grounds for determining misconduct.

Actions That Would Result in Score Cancellation - Your score will be canceled, you'll have to reapply and pay the fee, and your exam will count as one of your test attempts if you:

- Retrieve or use a cell phone, smart watch, or other electronic device anytime during your exam appointment.
- o Remove study materials or any unapproved items from your locker.
- Leave the test center building before you complete your exam.

Be aware that ISCD has a zero-tolerance policy for test center misconduct. If you do any of those things, PSI staff will end your exam and file an incident report with us. Electronic devices include (but aren't limited to) cell phones; any communication, recording or listening device (such as media players); removable storage devices; personal digital assistants (PDAs); smart watches; calculators or computing watches; scanning pens; laptop computers, tablets, or any computer device; and cameras and other photographic devices.

Other Misconduct – Includes, but not limited to:

- Having access to papers, pamphlets, books, notebooks, or study materials during your exam.
- Giving or receiving unauthorized help.
- Attempting to take the exam for someone else.
- Having someone else take an exam for you.
- o Failing to follow the instructions of the test center staff.
- o Tampering with the computer.
- Attempting to remove test content—in any format—from the test center.
- Creating a disturbance.

If you demonstrate misconduct or irregular behavior, we'll withhold your exam scores. We can also take measures including barring you from future exams, ending your exam, and canceling your scores for this and any previous exam. If you already hold the CBDT credential, we can deny your renewal; revoke or suspend your certification and registration; and take other actions as appropriate.

After The Examination

Notification of Examination Results

After completing the examination, successful candidates will receive their official score report and certificate in 2 to 3 weeks via postal service delivery. The score report will not include performance on pretest questions, and these questions will not be used to determine passing or failing. Newly certified professionals will appear on the ISCD's website certification registry. Candidates that did not pass the exam will receive their official score report and a re-take application via email in 1 to 2 weeks. ISCD and PSI are responsible for the validity and integrity of the scores reported. Occasionally, computer malfunctions or candidate misconduct may cause a score report to alert suspicion. ISCD and PSI reserve the right to void or withhold examination results if, upon investigation, violation of ISCD's policy is discovered.

Standard Setting Methods

The passing standard for the International Society of Clinical Densitometry (ISCD) Certified Bone Densitometry Technologist (CBDT) was set using a modified Angoff method. The underlying philosophy of the Angoff method is that the passing point should be related to item difficulty, specifically the difficulty experienced by minimally competent professionals¹.

Therefore, this technique required judges to render an expected performance rating for each examination item. Ratings were intended to express the expected probability that minimally competent professionals would correctly respond to each item on the test form. Study Methods were as follows:

- Judge Recruitment and Selection
- Rating Procedure Training and Defining the Competence Criterion
- Rating Process
- Standard Setting Outcome

Interpreting Your Score Report

The content area percentages on score reports are not used to determine pass-fail decision outcomes. They are only provided to offer general guidance regarding candidate performance in each content area. The examination is designed to provide reliable and valid determination of a candidate's overall performance and is not designed to provide complete information regarding a candidate's performance in each content area. It is important to remember that content areas that make up a larger portion of the examination will have a greater effect on a candidate's overall score. The precision and consistency of scores diminishes with fewer items, and therefore, content area percentages should be interpreted with caution, especially those that correspond to content areas that make up a smaller portion of the examination.

Use of the Certification Mark

After receiving official notification of CBDT certification, the credential may be used only as long as certification remains valid and in good standing. Individuals may not use the CBDT until they have received specific written notification that they have successfully completed all requirements, including passing the examination and documenting the specified experience.

Certificants must comply with all recertification requirements to maintain use of the credential. Certification is a non-transferable, revocable, limited, non-exclusive license to use the certification designation "CBDT", subject to compliance with the policies and procedures, as may be revised from time to time.

Except as permitted by this policy, any use or display of ISCD certification marks and/or logos without the prior written permission of the ISCD is prohibited. Any candidate or certificant who manufactures, modifies, reproduces, distributes, or uses a fraudulent or otherwise unauthorized ISCD certificate, ISCD designation or other credential may be subject to disciplinary action, including denial or revocation of eligibility or certification. Any individual who engages in such behavior also may be subject to legal action. Education and training providers may not use the ISCD name, logos, or certification marks to state or imply any approval or endorsement by ISCD or any affiliation with ISCD.

¹ Angoff, W.H. (1971). Scales, norms and equivalent scores. Educational Measurements. Washington, DC: American Council on Education.

Proper Use of the Credential

After meeting all eligibility requirements and passing the examination, individuals may use their credential in all correspondence and professional relations and on promotional materials, such as stationery, websites, business cards, etc. The mark or logo may be used only on business cards, stationery, letterhead, and similar documents on which the name of the certified individual is prominently displayed.

Individuals who have met the certification standards established by the ISCD Certification Council are authorized to use the following certification mark in communications and marketing materials:

- The credential may be used as "CBDT".
- The credential is typically used after the certificant's name following any academic degrees and licensure (e.g. John Smith, MBA, CBDT).
- The mark must be clearly associated with the individual(s) certified by the ISCD.
- Correct Use: John Doe is a CBDT® certificant

The certification mark(s) may be used only as long as certification is valid. Should the certification be suspended or withdrawn for any reason, the individual must immediately cease the use of the certification designation and acronym on stationery, websites, business cards, and all promotional materials.

Engaging in false, fraudulent, deceptive, or misleading communications to any person regarding any individual's CBDT credential or certification with ISCD is a violation of the Code of Ethics, whereas such action for which could result in the revocation of the CBDT credential.

Ownership of the Mark and Logo

The certification marks and logo are the property of the ISCD. Permission to use the certification mark or logo is granted to credentialed persons at the discretion of the ISCD Certification Council, for permissible uses only.

The CBDT marks and logo may not be revised or altered in any way. They must be displayed in the same form as produced by ISCD and cannot be reproduced unless such reproduction is identical to the mark provided by ISCD.

The mark or logo may not be used in any manner which could bring ISCD into disrepute or in any way is considered misleading or unauthorized. This includes any use of the mark or logo that the public might construe as an endorsement, approval, or sponsorship by ISCD of a certificants business or any product thereof.

Re-taking the Examination and Process

Candidates who fail an examination can apply to re-take the exam but must wait 30 days from their fail date to submit the re-take application. This application may ONLY be used if you are applying for re-examination because you did NOT pass the examination and you are applying to sit for the exam within one year from the *original* failed exam date. Candidates must continue to meet the published eligibility criteria.

A candidate may sit for the exam up to three times in a 12-month period. Thereafter, if they are still unsuccessful in passing the exam, the candidate must show documentation of an additional 12 hours of

CME Category 1 or Category A CE credits in the field of musculoskeletal health and bone densitometry to meet the eligibility requirements to sit for the exam again. Please note that the 12 hours of CME are not required to come from ISCD courses but must be taken after the last unsuccessful exam.

The rationale for this reexamination policy is to ensure:

- There are a sufficient number of test items available on an annual basis.
- Examination security and item integrity; and to refresh the candidate's existing knowledge and skills, pertaining to procedures in the bone densitometry field.

CBDT® Content Outline

The Body of Knowledge Study identified 5 major topic areas:

- I. Bone Concepts
- II. Radiation Safety and Science
- III. Technology and Equipment
- IV. Scan Acquisition
- V. Scan Analysis

I. Bone Concepts

- A. Key Terms
- 1. Osteoporosis and Low Bone Mass
- 2. Bone Mineral Density (BMD)
- 3. T-scores and Z-scores
- 4. Fracture Risk Assessment (FRAX®)
- B. Bone Science
 - 1. Anatomy and physiology
 - 2. Bone types (e.g., trabecular, cortical)
 - 3. Remodeling cycle (e.g., formation, resorption)
 - 4. Fractures (e.g., atypical)
- C. Osteoporosis
 - 1. Primary osteoporosis (e.g., Type 1, Type2)
 - 2. Secondary osteoporosis
 - 3. Risk factors
 - 4. Prevention
 - 5. Treatments (e.g., antiresorptive, anabolic)
 - 6. Bone Mass Measurement Act (i.e., reimbursement and coverage)

II. Radiation Safety and Science

- A. X-Ray Science
 - 1. Ionizing radiation factors (e.g., time, mA, kVp)
 - 2. Dual energy X-Ray Absorptiometry (DXA)
- B. Basic Methods of Protection and Radiation Safety
 - 1. ALARA
 - 2. Who to protect (e.g., patient, technologist, pregnant women)
 - 3. Protection methods (e.g., time, distance, shielding)
 - 4. Radiation dose (e.g., units, comparison)

III. Technology and Equipment

- A. BMD Measurement
 - 1. Testing devices (e.g., advantages/disadvantages of DXA, QCT, and QUS)
 - 2. Types of scanners (e.g., dual energy/fan beam, CT, ultrasound)
- B. DXA Standard Practices
 - 1. Calibration
 - 2. Quality assurance (QA) (e.g., accuracy, precision)
 - 3. Quality control (QC) (e.g., spine phantom, shifts, drifts)
 - 4. Precision assessment (e.g., calculating LSC)
 - 5. Cross-calibration
 - 6. Data management (e.g., backup, archive)

IV. DXA Scan Acquisition

- A. Scan Selection
 - 1. Central vs. Peripheral
 - 2. Scan site substitution
 - 3. Patient health information
 - 4. Scan mode selection (e.g., body habitus)
- B. Positioning
 - 1. Spine
 - 2. Femur/hip
 - 3. Forearm/distal radius
- C. Artifacts
- 1. Anatomical
- 2. Internal and external
- 3. Motion
- 4. Contrast agents
- D. Serial Scanning
 - 1. Reproducibility
 - 2. Previous scan settings, parameters, and positioning
 - 3. Least Significant Change (LSC)
- E. Other Measurements
 - 1. Total Body/composition scan
 - 2. Vertebral Fracture Assessment (VFA)
 - 3. Atypical Femur Fracture (AFF) scans
 - 4. Trabecular bone scores (TBS)

V. Scan Analysis

- A. Analysis Procedures
 - 1. Specific sites (e.g., spine, hip, forearm)
 - 2. Baseline vs. serial
 - 3. Regions of interest (ROI)
 - 4. Bone mapping/edge detection
 - 5. Errors and automatic adjustments
 - 6. Scan validity (e.g., erroneous BMD elevations, excluding vertebrae)
- B. Guidelines and Reporting
 - 1. ISCD Official Positions
 - 2. WHO Diagnostic Criteria
 - 3. NHANESIII Database
 - 4. National Osteoporosis Foundation (NOF)

Specifications

The CBDT® examination has a total of 150 multiple choice questions (closed book). Candidates will have three and a half hours to complete the examination.

Number of Questions by Content Area and Percentage of Exam

Content Outline	Total	%
I. Bone Concepts	31	25
II. Radiation Safety and Science	14	11
III. Technology and Equipment	17	14
IV. Scan Acquisition	39	31
V. Scan Analysis	24	19
	125	100%

- Points are not deducted for incorrect answers.
- Answer all questions, even if you are not sure of the answer.
- All questions on the examination are based on the (CBDT®) content Outline and documented to a text included in the CBDT® Body of Knowledge.
- CEs are not awarded for taking the exam.

Questions about the Examination

Candidates have two options to raise questions about the examination:

- Candidates may forward their comments in writing to ISCD within 10 business days of the examination.
- During the computer-based examination, comments may be made for any question by clicking on the Comments button to the left of the Time button. This opens a dialogue box where comments may be entered. Comments will be reviewed, but individual responses will not be provided.

All questions about the examination are reviewed by the Certification Council. You will not receive an individual response from the council following their review.

Reconsideration of Adverse Eligibility & Recertification Decisions & Exam Administration

A request for reconsideration allows an individual to appeal an adverse non-disciplinary decision made as part of the examination eligibility, examination administration or recertification process. A candidate whose eligibility for initial certification or recertification has been denied, or candidates who have experienced a breach of policy during exam administration, may request reconsideration of the decision.

The request for reconsideration must be submitted in writing to the Certification Council within 30 days of the adverse decision. The request should clearly articulate the stated appeal, reasons the candidate thinks he/she is eligible for certification/recertification based on the published requirements (including relevant supporting materials), and the appellant's day-time telephone number.

Reconsideration requests based solely on receiving a failing exam score or regarding the examination content outline (e.g., specific questions and the domain weights/specifications/blueprint that result from the Job Task Analysis) are not accepted. Due to the secure nature of the examination, neither ISCD nor PSI will disclose examination questions or a candidate's response to individual questions.

Review Process

Within thirty (30) calendar days after receiving an adverse decision in writing from ISCD regarding an appellant's registration, exam-related complaint, continuing education credits, or other appealable subject matter, the appellant wishing to appeal the decision must file an initial written appeal by sending to the Associate Executive Director of ISCD within thirty (30) calendar days after notification of the decision, a statement setting forth the basis for the appeal, and any supporting documentation. If the appeal does not contain all the information required for consideration of the appeal it will be returned to the appellant, who will be given twenty-one (21) days to resubmit it. Failure to furnish the required information within twenty-one (21) days will result in the dismissal of the appeal. Once the appeal has been properly submitted, the Associate Executive Director will refer the matter to the Chair of the Certification Council Appeals Committee, who will consider the appeal.

The certification department will notify the appellant of the decision of the Certification Council Appeals Committee within fifteen (15) days of the decision. Notification of the decision will be sent email to reliably document receipt of the materials.

An appellant whose appeal to the Certification Council Appeals Committee has been denied in whole or part may appeal the decision to the entire Certification Council. To do so, the appellant may send a further written appeal and the basis for such an appeal to the Associate Executive Director within thirty (30) days after receiving notification of the decision. If the appeal does not contain all the information required for consideration of the appeal it will be returned to the appellant, who will be given twenty-one (21) days to resubmit it. Failure to furnish the required information within twenty-one (21) days will result in the dismissal of the final appeal. Once the appeal has been properly submitted, the Associate Executive Director will refer the matter to the Chair of the Certification Council for a hearing at the next regularly scheduled meeting of the Council.

The Associate Executive Director will notify the appellant of the decision of the Certification Council as soon as practicable after the decision by the Council. The notification will be sent by certified mail, return receipt requested, or by a courier delivery service that will reliably document receipt of the materials.

The decision of the Certification Council is final.

Recertification Purpose

ISCD supports the ongoing professional development of its certificants. The mandatory recertification process provides certificants with the opportunity to demonstrate the retention, reinforcement and expansion of their knowledge and skills pertaining to new advances and information in the bone densitometry field.

Recertification also provides encouragement to, and acknowledgement for, participation in ongoing professional development activities and continued learning. To support this purpose, the recertification requirements require continuing education and professional activities that enhance ongoing professional development, recognize learning opportunities, and provide a process for both attaining and recording professional development achievements.

To ensure the proficiency of ISCD certified individuals, the Certification Council requires that each

certificant participate periodically in continuing education to refresh existing knowledge and skills, and to acquire knowledge and skills pertaining to procedures in the bone densitometry.

The 5-year time period established for recertification is based on both the scope of issues that face bone densitometry professionals and the Council's belief that new practices, research, and information are introduced in the field with enough frequency that professional development activities should be conducted routinely so that certificants remain current with best practices and emerging knowledge.

The purpose of the recertification program is to promote the continued competence and professional growth of the CBDT Certificant. The Certification Council requires recertification every five years to ensure that the CBDT certified clinician is exposed to clinical advancements and standards of care within the area of bone health. The recertification requirements emphasize active participation in continuing education and practice activities to strengthen competency, knowledge and ability.

Recertification Rationale

Recertification is designed to ensure a level of continued competence through the ongoing enhancement of knowledge and skills in the field of bone densitometry. The Certification Council considered several factors when evaluating the five-year timeframe for the certification period, as well as the requirement for 35 continuing education credits. By consensus, the Certification Council agreed that five years is an appropriate timeframe for the shelf life of the knowledge and skill required to perform the job role, including the rate of change in the industry and the timeframe with which new products, research, and education are introduced. Certificants must meet the following continuing education requirements every five years to maintain their certification. The limitations of using CE for maintaining certification can be found on our website.

- 35 continuing medical education credits obtained during the current certification cycle.
- Credits will be earned and recorded as CME Category 1 credits or ASRT Category A CE.
 - ASRT Category A CE credits are issued by a neutral third party and are truly independent and educationally valid. ASRT is the leading credit provider for technologists and provides technologists with a wide variety of options to satisfy ongoing education.
 - AMA PRA Category 1 credits are issued by a neutral third party and are truly independent and educationally valid. AMA credits are the most recognized and provide a greater pool of educational activities that will qualify for re-certification.
- Continuing education credits must be earned in the areas of Musculoskeletal Health related conferences, seminars or workshops and must come from more than one source or activity.

<u>Definition of Continuing Competence</u> - The ISCD Certification Council defines continuing competence similarly to the definition provided by the National Commission for Certifying Agencies, the accrediting body of the Institute for Credentialing Excellence (ICE). Continuing competence is demonstrating specified levels of knowledge, skills, or ability not only at the time of initial certification, but throughout an individual's professional career. Certification establishes a baseline of competence at the time of initial certification; however, it is not enough to promote continuing competence over time. Recertification of the certificant helps to ensure the certified individual is actively involved in activities that enhance the required knowledge, skills, and abilities to perform competently in the job role. Continuing competence is based on lifelong learning throughout an individual's career.

<u>Audit and Verification Process</u> - In order to maintain the credibility and integrity of the certification process, the Certification Council can, at any time, verify information provided for recertification and to ensure the renewal requirements are met. Requests for verification may be made prior to recertification or at a future time. Random audits are conducted to confirm the information provided.

Recertification Guidelines

Certificants must participate in ongoing professional development to maintain their CBDT[®]. Upon earning the CBDT[®] credential, certification remains valid for the following five calendar years (one recertification cycle).

- Certificants will recertify every five years with 35 continuing medical education credits; the first recertification cycle will start the year immediately following successfully passing the CBDT® examination. Example – Certified September 1, 2009, certification cycle 9/1/2009 – 9/1/2014
- Credits will be earned and recorded as CME Category 1 Credits or ASRT Category A CE.
- Credits must be earned throughout the five-year recertification cycle.
- Credits may not be carried over from one recertification cycle to another.
- Continuing medical education credits must be earned from Musculoskeletal Health related conferences, seminars or workshops and come from more than one source or activity.

CBDT® Recertify by Maintenance of Certification or sit for the CBDT Exam

- It is the responsibility of each certificant to maintain records documenting activity. Recertification is required every five years.
- Upon verification of continuing education credits, if you are a current Professional or Full member, you simply need to maintain your ISCD Professional or Full membership and will be automatically enrolled in the MOC program. If not a current Professional or Full member, you will be enrolled in MOC for the first year and need to renew this annually.
- You will be granted access to online education through ISCD to meet your continuing education requirements. You are encouraged to complete at least 7 credits each year.
- ISCD will track credits earned and provide an annual update on how many credits you have earned toward recertification.
- Once recertified, you must maintain your MOC or ISCD Professional for Full membership annually and continuing education credits.
- Once you obtain your 35 CME credits you will automatically be recertified as long as your ISCD
 Professional or Full membership or MOC is maintained throughout your certification period, and
 you earn the credits prior to your expiration date.
- If either MOC or ISCD Professional or Full Membership is not maintained or the required 35 credits are not earned, you will have to register to sit for the certification exam to maintain your certification or to become certified again.

Category	Activity— continuing educational credits may include any of the following.	
1.	Conference, Seminar, Workshop - earned and recorded as AMA PRA Category 1 Credit(s) ™ (CME), or equivalent designations or ASRT Category A CE from other accrediting bodies or countries outside of the US, in the field of Musculoskeletal Health.	
2.	General professional development: i.e. (Manufacture Training) - earned and recorded as AMA PRA Category 1 Credit(s) ™ (CME), ASRT Category A CE or equivalent designations from other accrediting bodies or countries outside of the US, in the field of Musculoskeletal Health.	
3.	Writing an original textbook as a single author pertaining to Musculoskeletal Health (24 Credits). Writing a chapter of a textbook as a single author pertaining to Musculoskeletal (4 Credits). Writing a scholarly article or journal publication pertaining to Musculoskeletal Health. (10 credits if only author / 5 credits if multiple authors)	

Recertification:

ISCD Certification is valid for a period of 5 years. At the end of that 5-year cycle, recertification can be achieved in 1 of 2 ways. Anyone may re-certify at the end of their certification cycle by sitting for the ISCD Certification exam. A passing score on the ISCD Certification Exam will renew that person's Certificate for another period of 5 years. For those who do not wish to re-take the Certification Exam, we also offer our Maintenance of Certification (MOC) program. To participate in this program, an individual must pay MOC dues every year of their 5-year certification period. In addition, they must complete at least 35 credits of continuing education activities within those 5 years. Those credits must be either Category A (CE) Credits or AMA PRA Category 1 (CME) Credits. They also must pertain directly to Musculoskeletal Health (Osteoporosis, Bone Density, Metabolic Bone Disease, etc.). In addition, the 35 credits must come from a minimum of 2 sources/activities. Any individual who passes the ISCD Certification Exam is granted 1 free year of MOC-Only enrollment but will be responsible for paying all accrued dues there-after on their yearly renewal date. Any failure to pay MOC dues by an individual's renewal date will result in disqualification from the MOC Program, and that individual would only be eligible to renew by Exam for that 5-year Certification Cycle.

Participants in the MOC program are granted access to 7 credits worth of courses (per Calendar year) through ISCD's website as a benefit of their enrollment. These courses must be taken and passed for the credits to be awarded.

Record Retention

CME & CE Record Retention

- Documentation for all activities submitted for credit must be retained by the certificant for a period of five years following submission.
- ISCD reserves the right to audit a certificant's records; any contact hours that cannot be documented during the audit process may be disqualified.
- During any five-year recertification cycle, it is the responsibility of a certificant to maintain a
 current address and contact information with the ISCD office. Changes to a certificant's
 professional information will be updated regularly in the ISCD Certification Registry on the ISCD site.
 The ISCD retains hard-copy applications, pass/fail letters, and recertification records for two- times
 the length of the certification cycle. Electronic records of certification dates and recertification are
 kept indefinitely in the ISCD database. Under no circumstances will individual data or test scores be
 shared with any entity outside of the ISCD and its testing agency, unless permission is obtained from

- the candidate or certificate holder or unless otherwise required by law.
- Candidate test scores are not released an official ISCD document. The ISCD may develop and publish
 statistical data regarding the exams provided that the identities of the candidates are not divulged.
 The ISCD will dispose of secure and confidential materials after the retention period. This is done
 using a highly secure shredding service which takes place on-site at the ISCD office.

Certificant Record Retention

Candidate and Certificant information are confidential and will not be released or given to anyone other than to legally required agencies. The Exam Security Policy provides information on confidentiality.

The ISCD maintains all applications, test results and other pertinent information for the certification program. The application, exam format, results and any other pertinent information are considered confidential and privileged information and will not be revealed to anyone without the applicant's written permission unless required by law. The ISCD is committed to respecting our certificant's privacy and recognizes the need for appropriate protection and management of personally identifiable information. The following is a summary of our current policies and procedures related to information gathering and dissemination practices.

- Record Retention Schedule
- Completed applicationsTwo-times the length of the certification cycle
- Recertification applications......Two-times the length of the certification cycle
- Candidate application records......Two-times the length of the certification cycle
- Database of exam scores.....Permanently
- Volunteer confidentiality and conflict of interest agreementsPermanently

Certification Testing Service Materials

Job analyses materials	. Permanently
Exam Content Outline	Permanently
Records of Item Writing Activities	Permanently
Exam Development Report	Permanently
Cut Score (Pin) Studies	Permanently
Annual Technical Reports	5 years
Test books and masters (Paper exams only)2 more	nths after scoring Database of exam scores
Item Bank	Permanently
Retired examination items	
Exam Forms	
Examinee answer sheets.	5 years
Group scoring reports	5 years
Hand score records (Paper exams only)	5 years
Exam administration records	1 year
Question comment forms	1 year
Retired and Active exam answer keys	5 years
Volunteer confidentiality and conflict of interest agreements	Permanently

Release of Information

Other than a listing of certified individuals on our website's certification registry, the ISCD does not release information about an application or its status to any person other than the applicant, and only after confirming the identity of said applicant. Further, the ISCD does not release individual examination

results to applicants in any manner other than by letter sent via USPS and addressed to the candidate. ISCD certification staff and its testing agency are the only individuals allowed access to the certification files. ISCD certification staff will only verify that an individual is certified and will not reveal whether an individual has even applied for the exam. No personal information about the applicant or certificant will be revealed unless written permission has been obtained from the certificant or applicant.

Disciplinary Action for Exam Cheating

Cheating is defined as acting unfairly to gain an advantage. This includes an individual obtaining or acquiring a passing score through dishonest, fraudulent, or deceptive means. Cheating while taking an exam for ISCD certification includes:

- 1. Failure to adhere to the test center guidelines.
- 2. Copying of another individual's exam.
- 3. Acquiring answers through another source while taking the exam by way of outsourced communications including: Cell phones, websites, and other sources not relating to the exam itself.

The Policy of ISCD is to deal effectively and immediately with any candidate who practices or attempts to cheat on the exam for certification because it is destructive to the integrity of the CBDT and CBDT certification program.

The Certification Council will make decisions toward all individuals violating ISCD policies. The consequences of the proven and documented cheating will include:

- 1. Revocation of Certification (CBDT)
- 2. Inability to take the exam for an agreed upon time (between 3 to 5 years)

Filing A Complaint

ISCD is committed to allowing individuals the opportunity to submit complaints at any time. The Certification Council will review and consider all complaints to determine if action is needed. All follow-up communication with the individual who filed the complaint will be done by written communication only, such as email.

Complaints that concern conduct that is harmful to the public or inappropriate to the discipline such as incompetence, unethical behavior, violation, or physical/mental illness impairment affecting one's performance should follow the following procedures:

- All complaints must be submitted by letter (Email or Fax) to the certification department with details stating the complaint.
- ISCD will acknowledge the receipt of the complaint in writing within 30 days of the receipt of the complaint. ISCD will notify the person who is the subject of the complaint, will provide a copy of this policy to him/her, and give him/her an opportunity to respond to the allegations.
- The ISCD Certification Council will review the complaint and any supporting documentation. At
 the discretion of the Certification Council, they may conduct a conference call with Council
 members, staff, and the complainant or simply review and determine the necessary steps
 acceptable to members of the Council based on the severity of the complaint. Possible
 sanctions may include, but not limited to, termination of certification, suspension, or written
 reprimand.
- The determination of the Certification Council, along with any applicable sanction, will be sent to the complainant within 60 business days of the conclusion of the investigation.

All complaints will be treated as sensitive information. The Certification Council will use
nonbiased guidelines and implement fairness in determining the resolution of the said
complaint. The Certification Council has the right to contact the employers and other
individuals during the investigation stage to gather necessary information. Disciplinary action
will not be published. However, if the determining entities determine the violation is proven
and the individual's certification is terminated, the individual's name will no longer appear on
the certification registry during the period of the suspension.

Appeals

ISCD is committed to allowing candidates the opportunity to appeal decisions during the professional credentialing process. ISCD staff and the ISCD Certification Council are responsible for handling all appeals and requests in a confidential, timely and fair manner. Every effort is made to ensure that the ISCD examination procedures are reasonable and that fair and equitable treatment is accorded to all applicants. To ensure fairness and a right of redress in the evaluation and processing of applications, examination procedures, and certification activities, the ISCD Certification Council has established a formal appeals procedure which you must follow for appeal of ISCD's policies, requirements, or decisions. All decisions and actions shall be transmitted in writing and shall contain a brief notice of the right of appeal. Complete appeal procedure information is available upon request from certification@iscd.org. If you wish to appeal any action or decision, your appeal must follow these guidelines:

- 1. Appeals shall (a) be in writing, using the dedicated appeals form provided on the ISCD website; (b) be signed by you; (c) state the decision or action being appealed; (e) give the reasons why the decision or action is being challenged; and (f) specify what decision or action you seek.
- 2. No appeal will be considered unless received by the Certification Appeals Committee within sixty (60) days of the decision being appealed.
- 3. Upon receipt of an appeal, the Appeals Committee may reconsider the decision or action being appealed, and with consent from the committee members, reverse or modify the decision or action. You will be notified of the reversal or modification of the decision or action.
- 4. The Committee shall consider the appeal and issue a decision in writing within sixty (60) days after the decision has been reached.
- 5. You have the right to appeal an adverse appeals council decision to the Certification Council under the same procedures herein specified.
- 6. Unless appealed, the appeal council's decision shall be final. The decision of the Certification Council shall be final.
- 7. No person who participated in the initial decision being appealed shall have a vote on the decision under appeal.
- 8. Decisions by the ISCD regarding initial determination of eligibility to take an examination, continued certification, disruptive examination conditions and verification of an examination score may be appealed. All such appeals must be received by the ISCD within 30 days of the date that the ISCD sent the notice denying eligibility to take the examination or (2) the date the ISCD sent notice denying continued certification (3) the date on which a disruptive examination condition or examination occurred, or (4) that the candidate received official notice of the examination score. The written appeal must identify the precise factual basis, applicable rules or examination conditions that are the basis for the appeal.

Confidential Information

The ISCD is committed to protecting confidential and/or proprietary information related to applicants, candidates, and certificants, and the examination development, maintenance, and administration process. The confidentiality policy applies to all ISCD employees, ISCD certification council members, committee members, subject matter experts, consultants, vendors, applicants/candidates/certificants and other individuals who are permitted access to confidential information. These individuals are required to sign confidentiality forms/attestations.

Confidential materials include, but are not limited to:

- an individual's application status & personal applicant/certificant information
- exam development documentation (including job analysis study reports, technical reports, and cut score studies)
- exam items and answers
- exam forms
- exam item banks
- individual exam scores