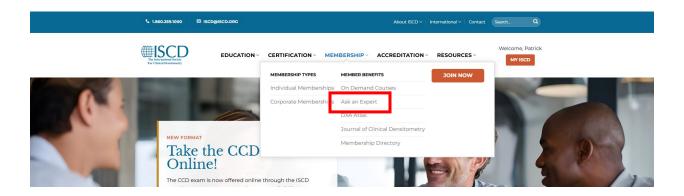


ISCD How-To Documents

How to use Ask an Expert

How to Use Ask an Expert

- Start at the www.iscd.org home page. Please make sure you are signed in, as you must have an active Professional or Full level membership to utilize this feature.
- Hover your mouse over "Membership" at the top of the page, and select "Ask an Expert from the drop-down Menu.



Read our Rules, Regulations, and Disclaimer, and then click "I Agree"

Rules and Regulations

Evaluation of the credentials, qualifications and competence of a volunteer is the responsibility of the member seeking assistance. In furnishing this member benefit, the ISCD has selected volunteers deemed qualified to assist with this program, but the ISCD has not undertaken to and expressly disclaims any undertaking to evaluate or pass upon the competence of any volunteer. "Ask an Expert" volunteers are ISCD members in good standing.

The service does not contemplate the assumption of legal or ethical responsibility on the part of ISCD or its volunteers for assistance provided. Anyone using the member benefit **agrees to indemnify the ISCD and the volunteer from any claim or liability arising from the assistance given**. Assistance with questions should not involve analysis of fact or law.

Although the ISCD endeavors to present accurate information, the ISCD does not warrant the accuracy or reliability of any information given by an ISCD "Ask an Expert" volunteer. Use of any information secured from "Ask an Expert" is at your own risk, and users should independently evaluate information before using or relying on it. The ISCD does not endorse or recommend any specific product.

To access the "Ask an Expert" System, select "I Agree" below. By doing so you acknowledge that you have read and understood the above terms, conditions and disclaimer, and you agree to be bound by them. If they are acceptable, indicate your agreement and acceptance by clicking below on the button labeled "I Agree".

I AGREE

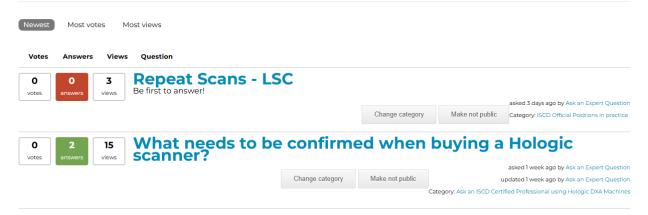
Not a member, click here to join



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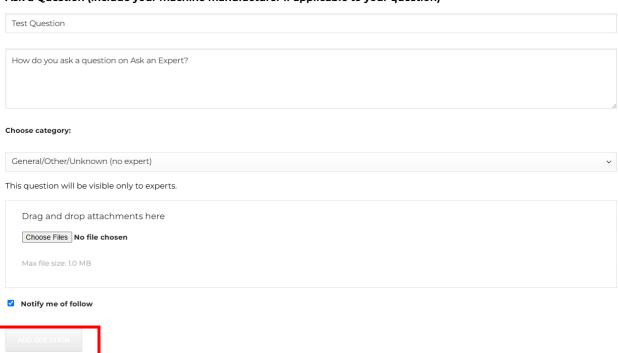
How to use Ask an Expert

 You will now be on our "Ask an Expert" page. Here you will see questions asked by other people, as well as any question you yourself have asked



 To ask a question of your own, scroll to the bottom of the page and fill in the prompted fields there, making sure to choose the most suitable Category from that drop-down menu, and then click "Add Question"

Ask a Question (include your machine manufacturer if applicable to your question)





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How to use Ask an Expert

• You will be brought back to the main list of questions, Where your new, unanswered question will now appear with a red "0 answers" indicator, which will turn to green when you receive an answer to your question.

Votes Answers Views Question

O O O VIEWS Per First to answers

Assign to expert Change category Make public Category: General/Other/Unknown

Waiting for expert

• Our experts try to respond to your question within 3 business days. Depending on complexity of the question, this may vary.